



A salute to workplace challenges.

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If it's true that I am what I experience, then I thank my work colleagues for who I am. So, on reflection of my past experiences:

I thank those who have challenged my first impression;

I thank those who have challenged my kindness;

I thank those who have challenged my patience;

I thank those who have challenged my confidence;

I thank those who have challenged my resilience;

I thank those who have challenged my value;

I thank those who have challenged my tolerance;

I thank those who have challenged my understanding;

I thank those who have challenged my endurance; and

I thank my boss who has trusted my ability.

~

About Alison Fox

Alison has worked across a diverse range of customer centric organisations, with a strong focus on customer engagement, organisational development and design. During her career, she has worked across a variety of creative and corporate organizational development assignments in both public and private sectors, focusing on frontline management, business management and leadership.

Alison's background in design and management has enabled her to lead teams of researchers, designers and operators to develop new stakeholder engagement processes across government organisations. Providing seamless customer interactions, communication strategies and staff processes, she collaborates with organisations to deliver concise information based on customer and stakeholder requirements.

About Phacelift

Phacelift specialises in providing advice on good business practice. For more information please visit our website:

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